# Customers from Overseas

Please read the following information carefully before making a reservation.

We sincerely appreciate your understanding and cooperation.

#### · Reservations and Inquiries

To avoid any misunderstandings regarding reservation details or food allergies, we kindly ask that all bookings be made through our website. As English-speaking staff may not always be available, we accept phone inquiries only through your hotel concierge. If you are bringing children, we may ask about their age, gender, and any relevant safety considerations regarding the meal. For smooth communication, please make your reservation via your hotel concierge.

#### · About the Course Menu

At P greco, we specialize in seafood dishes, many of which are served raw or lightly cooked.

We regret to inform you that we are unable to accept reservations from guests who are uncomfortable with seafood or raw ingredients in general.

When traveling, you may not notice signs of fatigue in an unfamiliar environment, which can sometimes reduce your appetite. If you are unsure which course to choose, we recommend our short course, which allows you to enjoy the meal comfortably and without difficulty. Of course, the standard course is also available.

Additionally, we kindly ask that each guest orders at least one drink.

#### • For 8:00 PM Reservations

8:00 PM reservations are currently accepted on a trial basis.

If your entire party cannot arrive by 8:00 PM, we kindly ask that you refrain from selecting 8:00 PM reservations slot.

#### For Guests in a Hurry

Please ensure that all members of your party arrive at the reserved time.

If the start is delayed, we cannot guarantee your desired leaving time. Thank you for your understanding. please arrive together at the reserved time. If the start is delayed, we cannot guarantee your desired leaving time. Thank you for your understanding.

- · Cases in which an Additional Charge may Apply
- If you change the ingredients after you arrive, an additional charge will apply.
- If you are unable to finish your meal by 9:30pm due to personal reasons, an additional charge will apply.

Please ensure that all members of your group, including anyone making the reservation on your behalf, are aware of these policies.

## Strict Closing Time Policy

"Customers with lunchtime reservations"

We will close at 2:30 p.m. to prepare for dinner time.

"Customers with dinnertime reservations"

Our restaurant is basically run by a husband and wife team. We close at 9:30 p.m. to pick up our children. We apologize for any inconvenience this may cause due to personal circumstances, but we would appreciate your understanding when making reservations. We also ask that you share this with your companions.

### • A Note on Fragrance

As our restaurant is small, strong scent perfumes or scented hand creams may affect the neighboring tables enjoying their dining. All our guests to be able to enjoy the aroma of our food, we kindly ask that you refrain from using scented products inside the restaurant, including in the restrooms.

## Accepted Credit Cards

When making a reservation through our website, we require credit card information to secure your booking. Please note that this does not constitute prepayment; the full amount will be charged after your meal on the day of your visit.

Depending on your card provider, a temporary charge may appear, but this will be automatically reversed once the in-restaurant payment is completed. Rest assured that all payments are finalized only at the restaurant.

We accept VISA, MasterCard, JCB, Diners Club, and American Express.